

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM



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Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84383

Date: 1/20/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Tiffany

Alexander

Account Name:

Tiffany Alexander

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Maricopa

CBR:

State:

AZ

Zip: 85139

is:

Utility Company:

Global Water-Santa Cruz Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket Nos: SW-20445A-09-0077, W-01732A-09-0079, W02450A-09-0081, W-02451A-09-0078, W-20446A-09-0080, and W-011212A-09-0082

To whom it may concern:

As a customer of Global Water, I wanted to voice my concern over their request for a rate increase. Given the current economy, we are all suffering in one way or another. Many people lost money this past year on their investments and 401K's, some have lost jobs, others live on fixed incomes, and there are those who are struggling just to keep their homes.

We also have concerns for our neighborhoods. Many people live in communities with a Homeowners Association that have large water bills. In our community of Alterra, we have cut back on water usage. We chose not to over seed the grass areas in our parks again this year and we are in the process of removing the water feature at the community entrance. Even with these changes, we still struggle due to the lack of funds from foreclosures and under built lots. The amenities put in by builders are hard to support and afford when a community is not completely built out.

An increase at this time, especially at the rate being suggested, would cause a great hardship for may people and communities in the City of Maricopa. Should you have questions regarding this letter, I can be reached as follows:

Address [REDACTED] 85139

Phone - [REDACTED]

Email - [REDACTED]

Sincerely,

Tiffany Alexander

Arizona Corporation Commission

DOCKETED

JAN 25 2010

DOCKETED BY	[Signature]
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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 JAN 25 P 12:57

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/20/10-

Emailed to Trish Meeter in Phoenix to docket.

Docket Nos.:

SW-20445A-09-0077

W-02451A-09-0078

W-01732A-09-0079

W-20446A-09-0080

W-02450A-09-0081

W-01212A-09-0082

FILE CLOSED.

End of Comments

Date Completed: 1/20/2010

Opinion No. 2010 - 84383

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84385

Date: 1/20/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Donna

Kriegshouser

Account Name:

Donna Kriegshouser

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Maricopa

CBR:

State:

AZ Zip: 85238

is:

Utility Company:

Global Water-Santa Cruz Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

To: Arizona Corporation Commission
Utilities Division
1200 W. Washington Street
Phoenix, AZ 85007-2996

From: Donna Kriegshauser

Re: Global Water Rate Increase

Docket Numbers:

SW-20445A-09-0077

W-02451A-09-0078

W-01732A-09-0079

W-20446A-09-0080

W-02450A-09-0081

W-01212A-09-0082

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons:

o The proposed increase will have a financial impact on my personal budget as well as my Homeowners Association budget. My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

o The proposed rate increases are purely profit-driven so that major stakeholders and investors will realize a higher rate of return. increased do not propose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new, infrastructures.

o Maricopa is one of the hardest hit areas in the country for foreclosures. Proposed increases will be detrimental to attracting builders and buyers, which further diminished already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

maintaining green, healthy landscaping. Aesthetics are the "first impression" of a community and often, one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, guest and potential buyers.

Donna Kriegshauser

Mailing address: [REDACTED]
Williamsville, OR 97070

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/20/10-

Emailed to Trish Meeter in Phoenix to docket.

Docket Nos.:

SW-20445A-09-0077

W-02451A-09-0078

W-01732A-09-0079

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W-02450A-09-0081

W-01212A-09-0082

FILE CLOSED.

End of Comments

Date Completed: 1/20/2010

Opinion No. 2010 - 84385
